

# ELECTRONIC SMART METER PROGRAM

FORT BEND COUNTY MUD NO. 2



# WHY THE CHANGE?

## OLD ANALOG METERS

- FLOW MEASURED WITH MECHANICAL ROTATING DISC
- ACCURACY DECREASES OVER TIME
- REQUIRE REPLACEMENT EVERY 10 YEARS
- MANUALLY READ ONCE PER MONTH
- NO DETAILED USAGE PROVIDED IN MONTHLY BILL
- NO LEAK NOTIFICATION

## NEW ELECTRONIC SMART METERS

- ULTRASONIC FLOW MEASUREMENT
- IMPROVED ACCURACY THAT DOESN'T DEGRADE OVER TIME
- USAGE RECORDED EVERY 15 MINUTES
- PAIRED WITH CELLULAR ENDPOINTS, USAGE REPORTED ONCE EVERY 24 HOURS
- CUSTOMER CAN VIEW DETAILED USAGE AND SETUP LEAK ALERTS THROUGH ONLINE PORTAL\*\*

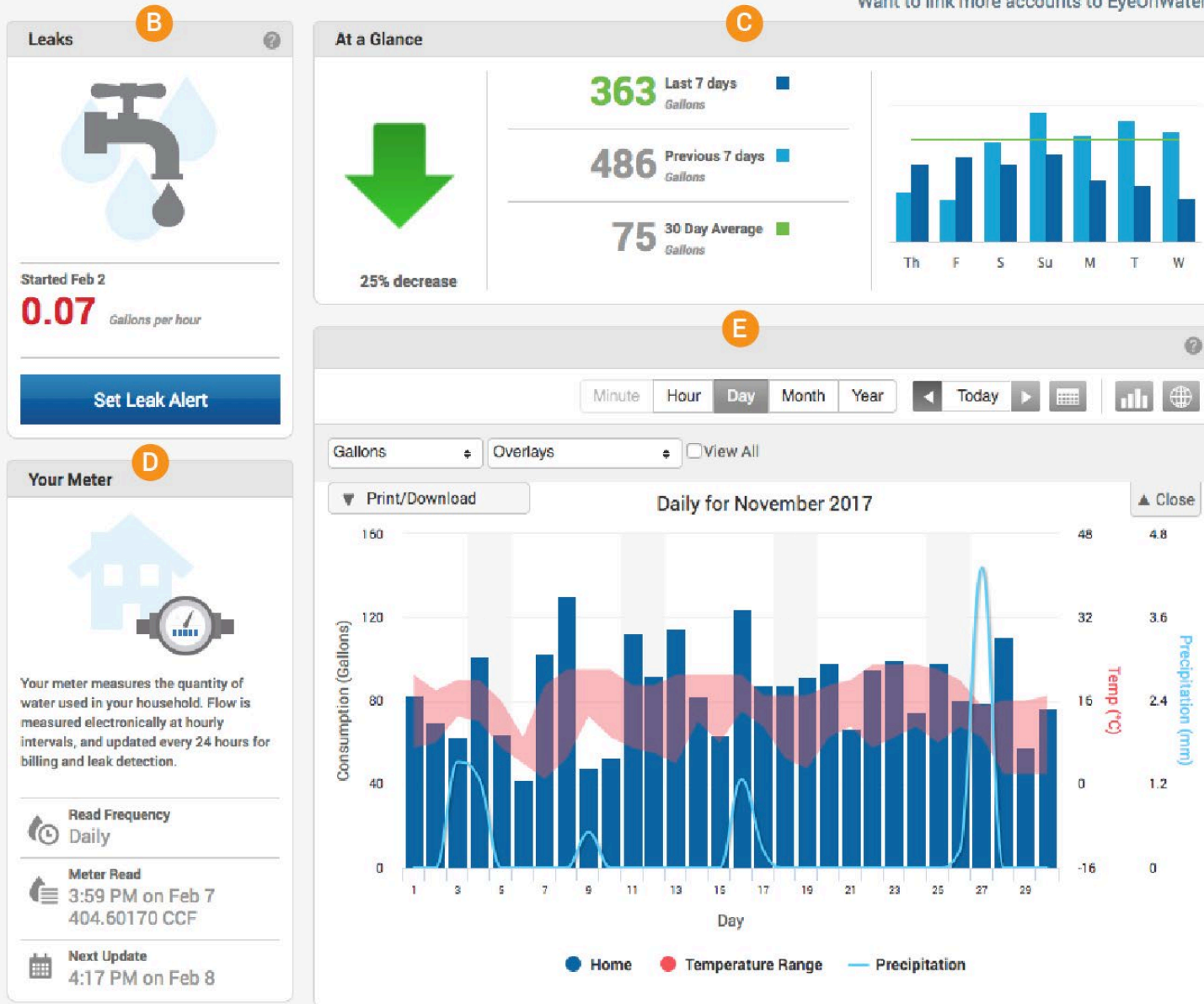
*\*\*All Fort Bend County Mud No. 2 customers are responsible for 100% of the water passing through their meter. Leaks, even relatively minor undetected leaks, can lead to high water bills. Signing up for leak alerts can help avoid large surprise water bills!!*

3 1/2 N. Santa Cruz Ave  
Los Gatos, CA

Demo Utility Company

A

Want to link more accounts to EyeOnWater?



# EYE ON WATER CUSTOMER PORTAL

- ACCESS VIA WEB BROWSER OR PHONE/TABLET APPLICATION
- VIEW HOURLY, DAILY, WEEKLY, AND MONTHLY USAGE
- COMPARE USAGE PERIODS
- SEE IMPACT OF CONSERVATION EFFORTS
- SET UP LEAK ALERTS
- EXPORT CONSUMPTION DATA

A Welcome | B Leaks | C At a Glance |  
D Your Meter | E Consumption Graph |  
F Export Data

Export Data

F

[www.helpyeonwater.com/2018/05/23/using-eyeonwater](http://www.helpyeonwater.com/2018/05/23/using-eyeonwater)



EyeOnWater

[www.eyeonwater.com/signup](http://www.eyeonwater.com/signup)

English ▼

| [Help](#)

### Steps to Create an EyeOnWater Account

1. Enter your service or billing address ZIP/Postal Code.
2. Enter your account number as it appears on your water bill. Don't have a copy of your water bill? Contact your utility.

| SERVICE ADDRESS |          | ACCOUNT NUMBER   |              |
|-----------------|----------|------------------|--------------|
| 12345 STREET    |          | 30445-0490123400 |              |
| SERVICE PERIOD  | FROM     | TO               | BILLING DATE |
|                 | 09/04/18 | 10/03/18         | 10/11/18     |

3. Enter and confirm your email address.
4. Create and confirm your password.
5. Read and accept the [Terms of Use](#).
6. Verify your email address in the confirmation email.
7. Enjoy using EyeOnWater!



Service or Billing ZIP/Postal Code:

Account Number:

Some utilities use a customer number, others omit hyphens, trailing zeros and non-numeric characters. When in doubt, consult your utility to learn which number to use when creating an EyeOnWater account.

Next

Already have an account? [Sign in here.](#)

# SIGN UP NOW!

YOU WILL NEED:

1. ZIP CODE
2. ACCOUNT NUMBER (FOUND AT THE TOP RIGHT OF YOUR WATER BILL)

THAT'S IT!

IF YOU HAVE ANY PROBLEMS, VISIT

[WWW.MDSWATER.COM/SMARTMETER](http://WWW.MDSWATER.COM/SMARTMETER)

OR CALL 281-290-6507